

# MEDIATION SERVICES

NEUTRAL GROUND. POWERFUL SOLUTIONS. REAL RESULTS

When workplace conflict goes unchecked, it doesn't just disappear — it festers. It drains morale. It damages trust. It costs you good people and productivity.

Whether it's tension between team members, a manager-employee breakdown, or unresolved DEIB-related concerns, **you need a skilled, neutral expert who can help your organization move forward with clarity and confidence.**



PEACE IS NOT THE ABSENCE OF CONFLICT, BUT THE ABILITY TO COPE WITH IT.  
— Mahatma Gandhi

## > Key Statistics Supporting Workplace Mediation

### 1. High Success Rates of Mediation

Mediation boasts impressive success rates, with studies indicating that between **80% to 90%** of workplace disputes are resolved successfully through mediation.

### 2. Significant Cost Savings

Mediation is generally more cost-effective than litigation, often resolving disputes more quickly and with fewer legal expenses.

### 3. Reduction in Workplace Conflicts

Organizations that implemented peer mediation reported a **30%** reduction in workplace conflicts, leading to a significant increase in team cohesion and job satisfaction.

## > Mediation Is Ideal For:

- HR and compliance-sensitive cases
- Leadership or department-level conflicts
- Tensions or miscommunications across identities
- Employee-supervisor relationship breakdowns

## > Popular Topics Include:



### Bilingual Mediation (English & Spanish)

For diverse teams and culturally complex environments



### 1:1 and Team Mediation Sessions

Private, structured, and psychologically safe conversations



### Post-Mediation Coaching

Support for individuals or teams to prevent recurring issues



### Custom Agreements & Communication Plans

Designed collaboratively to ensure clarity and accountability

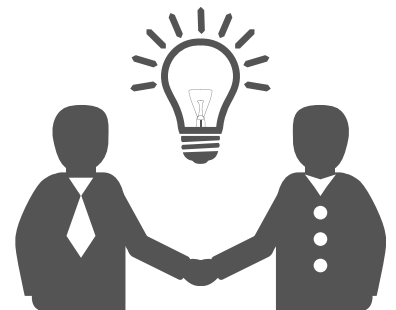
## > Why It Works:

Reduces risk of escalation and turnover

Restores working relationships and rebuilds trust

Sends a clear message: This organization values respectful dialogue

Often uncovers deeper systemic issues—opening the door to sustainable change



## Ready to Resolve, Rebuild & Move Forward?

Whether you're managing a single dispute or systemic friction, early intervention matters. Let's turn breakdowns into breakthroughs—before they become a costlier problem.



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